



BLUE RIBBON CORP.

2770 Long Road, Grand Island, NY 14072 USA
Tel. (716) 773-9300 • Fax (716) 773-5019
brsales@blueribboncorp.com • www.blueribboncorp.com

Repairs

Repair Policy

Blue Ribbon Corp. offers a comprehensive service program with qualified technicians that evaluate our products.

Repair charges are provided after the product is evaluated. A \$50 inspection fee will apply if the product is outside the warranty period, and the product is not authorized to be repaired or replaced.

It is our goal to repair our products to their original specifications when possible and return the product to the customer in a timely manner.

Repair Return Procedure

DUE TO THE CONTAMINATES THAT ARE PRESENT IN THE WASTE WATER APPLICATIONS, UNITS BEING RETURNED FOR REPAIR MUST BE SANITIZED BEFORE SHIPMENT TO BLUE RIBBON. UNITS WILL BE RETURNED TO THE SENDER AND NOT REPAIRED IF FOUND UNSAFE FOR OUR STAFF.

Prior to returning any equipment to Blue Ribbon, please call and obtain a Return Goods Authorization (RGA) number. Contact our Sales Department at (716) 773-9300 for a RGA number.

In order to service you better, packages being returned to Blue Ribbon need to be marked with the RGA number on the outside of the package. Please include as much of the following information as possible on the packing slip: Original Purchase Order Number, Invoice Number, Return Address, Contact Name and Telephone Numbers. Specify failures and the reason for return on the packing slip.

Gauge Calibration Program

Blue Ribbon Corp. offers a Gauge Calibration Program. For tracking purposes, please contact our Sales Department at (716) 773-9300 for a RGA number, pricing and lead times.

There are two types of calibration offered: Certificate of Compliance
NIST Calibration

There are three Accuracy Options offered: .25%
.50%
1.0%

Blue Ribbon offers calibration for Blue Ribbon gauges and all brands of gauges.